



TEMPORARY CHANGES TO SERVICES

As part of the financial services industry, Guaymay Energy Alliance is deemed 'essential services' in accordance with the Public Health [2019 Novel Coronavirus (2019-nCoV)] (No.14) Regulations, 2021.

In light of this, GEACU is working on ensuring an enhanced customer experience. Before visiting GEACU office, to limit the risk of unnecessary congregation please read below.

To improve the safety of our Members and staff please note the following temporary changes to our services.

- 1. Adjusted opening hours for cash transactions only.** Public visit will be between 8am- 2:00pm.
- 2. Appointments are required for non-cash transactions.** - Please contact *info@geacutt.com*, *loans@geacutt.com* or your preferred officer to set up an appointment.
- 3. Accessibility to a team member.**
Contact the following between the hours:
 - **8:00 am - 2:00 pm By Phone-** 630-4228
 - **8:00 am – 4:00 pm By WhatsApp-** 367-6508, 365-4647
- 4. Available technology.** We encourage members to utilize:

- **Website-** www.geacutt.com

For Online Banking- Balance Enquiry, Transfer Funds, Statement Request, Loan Application, Loan Projection, Request Letter, Cheque Request

Home page- Become a member, **GEACU** Forms, Electronic Service, About GEACU, News & Events, Frequently asked questions and other information about us.

- **App** – GEACU on both Apple and Androids devices.

Let's all do our part to limit the risk posed by COVID-19 to the health of our country.