



GUAYMAY ENERGY ALLIANCE CREDIT UNION

TEMPORARY CHANGES TO SERVICES

Dear Value Members,

As part of the financial services industry, Guaymay Energy Alliance is deemed 'essential services' in accordance with the Public Health [2019 Novel Coronavirus (2019-nCoV)] (No.14) Regulations, 2021.

In light of this, GEACU is working on ensuring an enhanced customer experience. Before visiting GEACU office, to limit the risk of unnecessary congregation please read below.

To improve the safety of our Members and staff please note the following temporary changes to our services.

- 1. Adjusted opening hours for cash transactions only.** Public visit will be between **8am- 2:00pm**.
- 2. Appointments are required for non-cash transactions.** - Please contact info@geacutt.com, loans@geacutt.com or your preferred officer to set up an appointment.
- 3. Accessibility to a team member.**

Contact the following Monday- Friday between the hours:

- 8:00 am - 2:00 pm **By Phone- 630-4228**
- 8:00 am – 4:00 pm **By WhatsApp- 367-6508, 365-4647**

4. Available technology. We encourage members to utilize:

- **Website- www.geacutt.com**

For **Online Banking**- Balance Enquiry, Transfer Funds, Statement Request, Loan Application, Loan Projection, Request Letter, Cheque Request. For **Home page**- Become a member, GEACU Forms, Electronic Service, About GEACU, News & Events, Frequently asked questions and other information about us.

- **App – [GEACU](#)** on both Apple and Androids devices.

5. Make deposits. Credit Union Republic Bank Account # **470 106 444 001**

Please provide your full name, a picture copy of the transaction and the breakdown of payment to info@geacutt.com.

Get 24/7 access to your account.

Sign up today for Online Banking

www.geacutt.com

